



wisconsin department of
children + families

201 East Washington Avenue, Room G200

P.O. Box 8916

Madison, WI 53708-8916

Governor Scott Walker

Secretary Eloise Anderson

Division of Enterprise Solutions

November 8, 2010

To: Steve Martinelli
Cost Allocation & Program Integrity Section
Bureau of Finance

From: Sarah R. Cannon, Research Analyst,
Bureau of Finance

Final
Final

RE: FFY'10 4th QUARTER RESULTS FOR THE RANDOM MOMENT TIME STUDY

The Random Moment Time Study is a federally approved study used to accurately determine proportions of service worker time spent providing certain services to particular groups of clients. During the 4th quarter of Federal Fiscal Year 2010 (July 1 – September 30, 2010), 2760 telephone calls were conducted to county social service workers. Of these calls, **1,512** were recording work related to the needs of an individual client.

The Random Moment Time Study data has been tabulated for substitute care activity for the 4th quarter of Federal Fiscal Year 2010 (July 1 – September 30, 2010). Results of telephone interviews yield the following breakout of Foster Care activity (% results based on **1,512** client-related calls):

Foster Care Activity

		Statewide RMTS Results (Control and Experimental Guardianship Group calls have been excluded)					
		<i>Exempt Group</i>		<i>Unassigned Group</i>		<i>Total</i>	
		<i># of interviews</i>	<i>% of individual clients</i>	<i># of interviews</i>	<i>% of individual clients</i>	<i>Total # of interviews</i>	<i>Total % of individual clients</i>
1. Eligibility Determination							
01	Eligibility Determination	0	0.00%	1	0.07%	1	0.07%
	Total Eligibility Determination	0	0.00%	1	0.07%	1	0.07%
2. Foster Care Activities							
02	Rate Setting	0	0.00%	0	0.00%	0	0.00%
03	Placement of Children	0	0.00%	36	2.38%	36	2.38%
08	Preparation for & Participation in Judicial Determination (<i>less 3 subsidized guardianship calls</i>)	1	0.07%	86	5.68	87	5.75%
09	Resource Development	0	0.00%	27	1.79%	27	1.79%
10	Recruitment	0	0.00%	1	0.07%	1	0.07%
21	Transportation for FC Administration	0	0.00%	21	1.39%	21	1.39%
41	Dev. Of Case Plan ~ Child-Medical	0	0.00%	0	0.00%	0	0.00%

T 608.267.3905 F 608.266.6836 dcf.wi.gov

		Statewide RMTS Results (Control and Experimental Guardianship Group calls have been excluded)					
		Exempt Group		Unassigned Group		Total	
		# of interviews	% of individual clients	# of interviews	% of individual clients	Total # of interviews	Total % of individual clients
42	Dev. Case Plan ~ Child-Non-Medical	0	0.00%	8	0.53%	8	0.53%
43	Dev. Of Case Plan ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%
44	Dev. Of Case Plan (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
51	Case Review ~ Child-Medical	0	0.00%	0	0.00%	0	0.00%
52	Case Review ~ Child-Non-Medical (less 2 subsidized guardianship calls)	0	0.00%	24	1.59%	24	1.59%
53	Case Review ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%
54	Case Review (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
61	Case Management ~ Child-Medical	0	0.00%	5	0.33%	5	0.33%
62	Case Management ~ Child-Non-Medical (less 4 subsidized guardianship calls)	1	0.07%	362	23.94%	363	24.01%
63	Case Management ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%
64	Case Management (Family Mbr-Medicaid ineligible)	0	0.00%	16	1.06%	16	1.06%
71	Referral for Services ~ Child-Medical	0	0.00%	3	0.20%	3	0.20%
72	Referral for Services ~ Child-Non-Medical	0	0.00%	0	0.00%	0	0.00%
73	Referral for Services ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%
74	Referral for Services (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
Total Claimable Foster Care Activities		2	0.14%	590	39.01%	592	39.15%

In FFY10, 4th Quarter results of telephone interviews yield the following breakout of Preventing Foster Care Activity or Relative Placement (% results based on **1,512** client-related calls):

Pre-Placement Activity		# of interviews	% of individual clients
13	Prevention Case Plan Exists (less 1 subsidized guardianship call)	142	9.39%
15	Court Proceedings Started	44	2.91%
Total Pre-Placement Activity		186	12.30%
Total Claimable Calls for Quarter		778	51.46%

With the removal of all juvenile justice, pre-placement activities (Codes 13 and 15) from the Federal Claim, the net claimable calls for FFY10 – 4th quarter still modestly (0.50%) increased over FFY10-3rd quarter results:

<i>Pre-Placement Activities - JJ Calls</i>		
13 Prevention Case Plan Exists	-80	-5.29%
15 Court Proceedings Started	-26	-1.72%
<i>Total JJ Pre-Placement Activities</i>	-106	-7.01%
<i>Total Claimable Calls for Quarter (less Code 13 & 15 for JJ Cases)</i>	672	44.44%
<i>Total Claimable (Exempt & Non-Guardianship calls only) Calls for Quarter (Foster Care + Pre-Placement)</i>	672	44.44%
<i>** Total Guardianship Calls</i>	10	0.66%
<i>Total Claimable Calls for Quarter (guardianship + non-guardianship calls)</i>	682	45.11%

Break-down for non-claimable, child-related calls:

	# of interviews	% of individual clients
<i>Non-Claimable Child-Related Calls</i>		
11 Not at Risk of Placement	267	17.66%
12 Positive Risk Assessment Completed	6	0.40%
16 Voluntary Kinship Placement	12	0.79%
81 Child Abuse/ Neglect Investigation	152	10.05%
82 Direct Social Services	27	1.79%
83 Juvenile Correctional Placements	18	1.19%
<i>Total Non-Claimable Child-Related Calls</i>	482	31.88%
<i>Total Child-Related Calls for Quarter</i>	1,270	83.99%

(% results based on 2,760 total RMTS calls):

Client-Related Calls	1,512	54.78%
Non-Client-Related Calls	1,248	45.22%
<i>Total Number of Calls for Quarter</i>	2,760	100.00%
Total Child-Related Calls	1,270	83.99%
Total Adult-Related Calls	242	16.01%
<i>Total Client-Related Calls</i>	1,512	100.00%

The following is a breakdown of the remaining **1,248** calls for the quarter (% results based on a total of 2760 calls):

<i>Non-Client-Related Calls</i>		
01 - Out-of Sample Calls	173	6.38%
02 - Vacation	239	8.66%
03 - Sick Leave	65	2.36%
04 - Compensatory Time	269	9.75%
05 - Leave	52	1.88%
06 - Personal Time (Breaks, Bathroom, etc.)	114	4.13%
07 - Staff Development	90	3.26%
09 - General Administrative Activities	215	7.79%
11 - Other Activity (Not Client-Related)	9	0.33%
23 - General Service Activity/ Resource Development	19	0.69%
<i>Total - Non-Client-Related Calls</i>	1,248	45.22%

The number of client-related calls has been relatively stable for the last 2 Federal Fiscal years (FFY08 thru FFY10). However, the overall claiming trend for the Social Service Random Moment Time Study has been increasing or remaining fairly stable from FFY08-4th quarter thru the current FFY10-4th quarter; after declining for 2 quarters (FFY08-2nd quarter and FFY08-3rd quarter); due to changes in Federal candidacy rules. Currently, more activity is spent on child-related cases; more specifically, claimable child-related cases.

	FFY09 - 1 st Qtr	FFY09 - 2 nd Qtr	FFY09 - 3 rd Qtr	FFY09- 4 th Qtr	FFY10 - 1 st Qtr	FFY10 - 2 nd Qtr	FFY10- 3 rd Qtr	FFY10 - 4 th Qtr
1. Eligibility Determination	0.00%	0.06%	0.06%	0.00%	0.06%	0.00%	0.00%	0.00%
2. Foster Care Activity	28.93%	33.64%	33.67%	34.42%	33.25%	34.75%	39.83%	39.15%
4. Pre-Placement Activity	13.67%	11.98%	9.60%	12.95%	11.70%	11.86%	11.72%	12.30%
Total Claimable Calls (excluding sub. guardianship calls)	42.60%	45.68%	43.33%	47.37%	45.01%	46.61%	51.55%	51.45%
Removal of Code 13&15 JJ Cases	-9.58%	-7.35%	-5.97%	-7.82%	-7.54%	-7.08%	-7.26%	-7.01%
Total Claimable Calls (excluding JJ Pre-Placement Activities)	33.02%	38.33%	37.36%	39.55%	37.47%	39.53%	44.29%	44.44%
Subsidized Guardianship Calls	0.20%	0.31%	0.66%	0.38%	0.38%	0.48%	0.31%	0.66%
Total Claimable Calls	33.22%	38.64%	38.02%	39.93%	37.85%	40.01%	44.60%	45.10%

Note:

1. Effective with FFY08 – 2nd quarter, additional questions regarding candidacy were added to the SS Random Moment Time Study (consequences for violation of juvenile delinquency orders and court activity within last 6 months). Effective FFY09 – 2nd quarter, Child Placing Agency workers were added to the SS Random Moment Time Study.
2. Effective with FFY10 – 2nd quarter, Milwaukee County JJ, Aging and Disability Units were removed from the SS RMTS.
3. Effective with FFY09 – 1st quarter, Juvenile Justice Pre-Placement Activities have been removed from the SSRMTS.

Due to the ACR Review, September, 2009, Pre-Placement Activities for Juvenile Justice Cases has been removed from the Federal Claim. Despite this removal, there has still been an increase in the Federal IV-E Claim for the FFY10 – 4th quarter; due to the continued economic situation.

The increase in the unemployment rate continues to add significant amounts of stress on the parents in Wisconsin, resulting in a 2.58% increase in child abuse/ neglect investigations from the beginning of the recession, 7.44% in FFY08-3rd quarter vs. 10.02% in FFY10- 4th quarter – with the highest percentage of abuse/ neglect investigations in FFY10-1st and 2nd quarters (11.64% and 10.96% respectfully).

Abuse/ Neglect Investigations

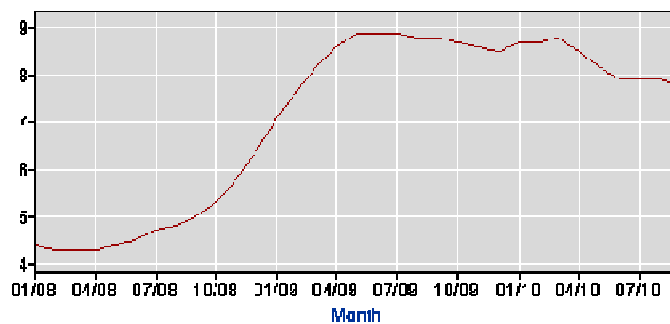
FFY07 – 1 st	6.20%	FFY08 – 1 st	7.11%	FFY09 - 1 st	8.45%	FFY10 – 1 st	11.64%
FFY07 – 2 nd	7.69%	FFY08 – 2 nd	6.85%	FFY09 – 2 nd	8.46%	FFY10 – 2 nd	10.96%
FFY07 – 3 rd	7.92%	FFY08 – 3 rd	7.44%	FFY09 – 3 rd	10.56%	FFY10 – 3 rd	9.12%
FFY07 – 4 th	7.33%	FFY08 – 4 th	7.70%	FFY09 – 4 th	10.58%	FFY10 – 4 th	10.05%

Based on information taken from the United States Department of Labor, www.bls.gov, Wisconsin has seen a 2.6% increase in unemployment rates since October, 2008, the beginning of the 2009 Federal Fiscal year. Unemployment rates were at its highest (8.9% for May thru July, 2009) and have fallen slightly to 7.9% September, 2010; which is still a 2.6% increase from October, 2008 rates:

Year	Period	labor force	employment	unemployment	unemployment rate
2008	Oct	3079291	2915252	164039	5.3
2008	Nov	3085120	2906525	178595	5.8
2008	Dec	3093131	2895446	197685	6.4
2009	Jan	3101838	2882997	218841	7.1
2009	Feb	3109716	2870292	239424	7.7
2009	Mar	3114597	2858091	256506	8.2
2009	Apr	3115045	2846659	268386	8.6
2009	May	3110490	2835182	275308	8.9
2009	Jun	3100872	2823539	277333	8.9
2009	Jul	3087603	2812003	275600	8.9
2009	Aug	3073024	2801169	271855	8.8
2009	Sep	3058942	2791177	267765	8.8
2009	Oct	3046225	2782208	264017	8.7
2009	Nov	3035017	2774405	260612	8.6
2009	Dec	3026400	2768244	258156	8.5
2010	Jan	3030254	2767598	262656	8.7
2010	Feb	3039902	2774849	265053	8.7
2010	Mar	3046655	2777970	268685	8.8
2010	Apr	3052300	2792031	260269	8.5
2010	May	3054065	2803686	250379	8.2
2010	Jun	3040729	2799931	240798	7.9
2010	Jul	3030450	2792525	237925	7.9
2010	Aug	3029737	2790489	239248	7.9
2010	Sep	3031047(P)	2795491(P)	235556(P)	7.8(P)

P = Preliminary

unemployment rate



Claimable Foster Care Activities

Statewide foster care activities have remained virtually unchanged from the previous quarter, decreasing 0.67% - from 39.83% (FFY10- 3rd quarter) to 39.15% (FFY10 – 4th quarter). Almost all Foster Care codes remained fairly stable, with one exception. There was a 1.39% decrease in Code “52”, Case Review. Overall, the time worker’s spent on case management activities for children who have been removed from their parental homes, and placed in court-ordered relative, foster care, group home and residential care placements was relatively stable.

However, when you look at the break-down for the Bureau of Milwaukee Child Welfare, you will see a significant 4.02% decrease in foster care activity for children who have been removed from their parental homes and placed in court-ordered relative, foster care, group home or residential care placements.

Bureau of Milwaukee Child Welfare

For BMCW, there was a 4.02% decrease in claimable foster care activities; which decreased significantly from 67.71% (FFY10 – 3rd quarter) to 63.68% (FFY10 – 4th quarter). Codes “08” – Preparation for & Participation in Judicial Determinations, Code “42” - Development of Case plan, Code “52” - Case Review and Code “62” – Case Management Child all decreased. Whereas, there was only one significant increase; which was in Code “64” – Case Management Activities for Family Members; which increased 2.11% from 0.52% (FFY10-3rd quarter) to 2.63% (FFY10-4th quarter). Overall, less worker time was spent on cases involving children who were placed in claimable out-of-home placements.

Child Placing Agencies

Child-Placing Agency calls actually saw a substantial increase in total claimable IV-E foster care activity; which increased 6.63% from 89.76% (FFY10-3rd quarter) to 96.40% (FFY10-4th quarter).

This increase can be attributed to large increases in Code “03” - Placement of Children (3.04% increase); Code “08” – Preparation for & Participation in Judicial Determination (5.52% increase) and Code “62” – Case Management (14.25% increase).

There were significant decreases in Code “09” – Resource Development, Code “52” – Case Review and Code “61” – Medical Case Management. However, overall, more worker time was spent on child-related cases involving children who were placed in claimable out-of-home placements.

Claimable Pre-Placement Activities

Statewide, pre-placement activities remained fairly stable, increasing 0.58% from 11.72% (FFY10-3rd quarter) to 12.30% (FFY10- 4th quarter). When you remove Juvenile Justice Calls, there was still a 0.83% increase from 4.46% in FFY10 – 3rd quarter to 5.29% in FFY10 – 4th quarter.

BMCW saw an increase in pre-placement activities; which increased 3.78% from 8.95% (FFY10-3rd quarter) to 12.63% (FFY10-3rd quarter); due to a 4.29% increase in Code “13” – Prevention Case Plan Exists. More of worker’s activity in BMCW during FFY10-4th quarter was spent on children who were still in parental home or reunified with their parent(s).

There were no pre-placement activity calls to Child Placing Agency workers for the FFY10-4th quarter.

Non-Claimable Child-Related Calls

Statewide, non-claimable child-related calls remained virtually unchanged, only increasing 0.30% from the previous quarter; increasing from 31.58% (FFY10 3rd quarter) to 31.88% (FFY10 – 4th quarter). The most notable increase was in Code “81” – Child Abuse/ Neglect Investigations. This activity increased Statewide by 0.93% over the previous quarter. Child abuse/ neglect investigations still remain high at 10.05%. Prior to the global recession, child abuse/ neglect investigations remained relatively stable at @7% of all client-related calls.

Non-Client Related Calls

The breakdown for non-client-related activities increased 3.62% from FFY10 – 3rd Qtr results, 41.59% of all calls to FFY10- 4th Qtr results (45.22%). The greater number of non-client related calls can be attributed to a 1.74% increase in the Out-of-sample rate; which increased from 4.64% in FFY10 – 3rd quarter to 6.38% FFY10 – 4th Quarter. The turnover calls (layoffs, retirements, promotions, etc.) made up 2.64% of the Out-Of-Sample Rate. No response and responded too late calls made up 3.73% of the Out-of-sample calls.

BMCW’s non-client-related calls increased 3.06% from 42.34% to 45.40%. BMCW’s Out-of-Sample rate increased 2.06% to 14.37%; after improving the out-of-sample rate FFY10 – 2nd quarter (8.77%). Traditionally, BMCW has averaged an out-of-sample rate around 11%; still significantly above the state-wide average of 5%.

BMCW does have a huge turnover; which has contributed to 5.46% of this quarter’s out-of-sample rate. However, 8.62% of the out-of-sample calls for FFY10-4th quarter are due to no responses; when a worker either does not respond to the RMTS calls or responds too late to be considered a valid response

Child Placing Agencies had a 2.74% increase in non-client-related activity – increasing from 41.20% to 43.94%. Most of this can be attributed to increases in Personal Time (lunches and breaks) and General Administrative Activities. Like BMCW, the Child Placing Agencies increased their Out-of-Sample Calls, but only a slight, 0.21% increase. Half of the calls (4.04%) were thrown out due to the worker no longer working at the agency and half (4.04%) were thrown out due to no responses or too late responses.

To continue this improvement in the out-of-sample rate, all workers, supervisors and liaison’s at the BMCW sites and at the Child Placing Agencies have been sent an email reminding them of the importance of compliance in responding to the time study within 48 hours or two business days to reduce the portion of Out-of Sample calls that they have a control over – the non-response rates. When an individual sample is thrown out, pollers send reminder emails to those workers to respond within the 48 hour time frame.

Additionally, to help reduce the out-of-sample rates, both pollers are sending emails to workers after the 1st business day to improve the response rate and have called supervisors and liaisons to help assist in more timely responses. A monthly tabulation of no responses and turnover rate is compiled to more closely monitor compliance of the timeliness requirements of the time study.

To determine Subsidized Guardianship and WISACWIS claims, the break-out of the **348** calls to BMCW are as follows (**based on 190 client-related calls**):

Activity Description	Unassigned & Exempt Group		Control Group		Experimental Group		Total	
	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	Total # of indicated interviews	Total % of activity for individual clients
1. IV-E Eligibility Determination								
01 Eligibility Determination	0	0.00%	0	0.00%	0	0.00%	0	0.00%
	0	0.00%	0	0.00%	0	0.00%	0	0.00%
2. Foster Care Activity								
02 Rate Setting	0	0.00%	0	0.00%	0	0.00%	0	0.00%
03 Placement of Children	6	3.16%	0	0.00%	0	0.00%	6	3.16%
08 Preparation for & Participation in Judicial Determination	25	13.16%	1	0.53%	2	1.05%	28	14.74%
09 Resource Development	2	1.05%	0	0.00%	0	0.00%	2	1.05%
10 Recruitment	0	0.00%	0	0.00%	0	0.00%	0	0.00%
21 Transportation for FC Administration	1	0.53%	0	0.00%	0	0.00%	1	0.53%
41 Dev. Of Case Plan (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
42 Dev. Case Plan (Child-Non-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
43 Dev. Of Case Plan (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
44 Dev. Of Case Plan (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
51 Case Review (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
52 Case Review (Child-Non-Medical)	4	2.11%	0	0.00%	2	1.05%	4	2.11%
53 Case Review (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
54 Case Review (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
61 Case Management (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
62 Case Management (Child-Non-Medical)	69	36.32%	3	1.58%	1	0.53%	73	38.42%
63 Case Management (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
64 Case Management (Family Mbr-Medicaid ineligible)	1	0.52%	0	0.00%	0	0.00%	1	0.52%
71 Referral for Services (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
72 Referral for Services (Child-Non-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
73 Referral for Services (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
74 Referral for Services (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Total Foster Care Activity	112	58.95%	4	2.11%	5	2.63%	121	63.68%
Preventing Foster Care Activity								
13 Prevention Case Plan Exists	22	11.58%	0	0.00%	1	0.53%	23	12.11%
14 Eligibility Determination Exists	0	0.00%	0	0.00%	0	0.00%	0	0.00%
15 Court Proceedings Started	1	0.53%	0	0.00%	0	0.00%	1	0.53%
Total Preventing Foster Care Activity	23	12.11%	0	0.00%	1	0.53%	24	12.63%
BMCW – Total Claimable calls for the Qtr (including guardianship calls)	135	71.05%	4	2.11%	6	3.16%	145	76.32%

The following is the break-out of the non-claimable BMCW activity:

<u>BMCW – Non-Claimable Child-Related Calls</u>								
11 Not at Risk of Placement	15	7.89%	0	0.00%	0	0.00%	15	7.89%
12 Positive Risk Assessment Completed	3	1.58%	0	0.00%	0	0.00%	3	1.58%
16 Kinship Placement as FC Prevention (no MA)	1	0.53%	0	0.00%	0	0.00%	1	0.53%
17 Kinship Placement – MA	0	0.00%	0	0.00%	0	0.00%	0	0.00%
81 Child Abuse/ Neglect Investigation	24	12.63%	0	0.00%	0	0.00%	24	12.63%
82 Direct Social Services	1	0.53%	0	0.00%	0	0.00%	1	0.53%
83 Juvenile Correctional Placements	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Total Non-Claimable Child-Related Calls	44	23.16%	0	0.00%	0	0.00%	44	23.16%

Total BMCW – Child-Related Calls	179	94.21%	4	2.11%	6	3.16%	191	99.47%
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BMCW – Client-Related Calls	180	51.72%	4	1.15%	6	1.72%	190	54.60%
BMCW – Non-Client-Related Calls	158	45.40%	0	0.00%	0	0.00%	158	45.40%
Total Number of Calls to BMCW for Quarter	338	97.13%	4	1.15%	6	1.72%	348	100.00%

Total BMCW – Child Related Calls	179	94.21%	4	2.11%	6	3.16%	189	99.47%
Total BMCW – Adult-Related Calls	1	0.53%	0	0.00%	0	0.00%	1	0.53%
Total BMCW Client-Related Calls	180	94.74%	4	2.11%	6	3.16%	190	100.00%

The following is a breakdown of the remaining **158** calls for the quarter (% results based on a total of 348 calls):

	<u>Unassigned & Exempt Group</u>		<u>Control Group</u>		<u>Experimental Group</u>		<u>Total</u>	
	<small># of indicated interviews</small>	<small>% of activity for individual clients</small>	<small># of indicated interviews</small>	<small>% of activity for individual clients</small>	<small># of indicated interviews</small>	<small>% of activity for individual clients</small>	<small># of indicated interviews</small>	<small>% of activity for individual clients</small>
<u>Non-Client-Related Calls</u>								
01 - Out-of Sample Calls	50	14.37%					50	14.37%
02 - Vacation	11	3.18%					11	3.18%
03 - Sick Leave	8	2.30%					8	2.30%
04 - Compensatory Time	22	6.32%					22	6.32%
05 - Leave	10	2.87%					10	2.87%
06 - Personal Time (Breaks, Bathroom, etc.)	5	1.44%					5	1.44%
07 - Staff Development	29	8.33%					29	8.33%
09 - General Administrative Activities	23	6.61%					23	6.61%
11 - Other Activity (Not Client-Related)	0	0%					0	0%
23 - General Service Activity/ Resource Development	0	0.00%					0	0.00%
Total BMCW - Non-Client Related Calls (% based on 348 total calls to Milwaukee)	158	45.40%					158	45.40%
Total BMCW Calls	348	100%					348	100%

With the elimination of calls to Juvenile Justice, Aging and Disability Unit workers, virtually all of the calls to BMCW (99.47%) are child-related calls. This continues to be a main factor for the continued increases in the claimable foster care and pre-placement activity for BMCW. Fewer calls were made to workers who were not working with children. And fewer calls were made to those workers who were not performing IV-E claimable activities. There was, however a 3.06% decrease in client-related calls; which decreased from 57.66% to 54.60%.

Claimable Foster Care Activities

The total BMCW IV-E claim was virtually unchanged from FFY10-3rd quarter to the FFY10 0 4th quarter results (0.25% decrease). There was a 4.02 % decrease in foster care activity from FFY10-3rd quarter to FFY10-4th quarter. However, there was a 3.78% increase in pre-placement activities, which increased from 8.85% to 12.63%. Fewer children have been removed from their homes in BMCW, but activities to prevent their placement/ re-placement into foster care has increased.

As stated previously, there was a mere 0.25 % decrease in IV-claimable activities for BMCW. These activities decreased from 67.71% (FFY10 – 3rd quarter) to 63.68% (FFY10 – 4th quarter). The most significant decrease was in code “62” – Child Case Management (6.37%) and Code “52” – Case Review (1.53%). Code “08” – Preparation for and Participation in Judicial Determination (3.80%) and Code “64” - Family Member Case Management Activities (2.11%) both increased.

Claimable Pre-Placement Activities

Unlike Statewide results, there was a significant change in claimable Pre-Placement Activities for the BMCW. Claimable Pre-Placement Activities increased 3.48% from 8.85% to 12.63%. Fewer children were removed from their parental homes and placed in court-ordered relative, foster care, group home or residential care placements. However, activities to prevent those placements increased for the FFY10- 4th quarter.

Non-Claimable Foster Care Activities

Non-Claimable Foster Care Activities in BMCW were relatively unchanged (0.24% increase) from FFY10 – 3rd quarter to FFY10 – 4th quarter results; 22.92% (FFY10- 3rd quarter) to 23.16% (FFY10 – 4th quarter).

State wide child abuse/ neglect investigations increased 0.93% from 9.12% to 10.05%. However, the child abuse/neglect investigations in BMCW decreased 0.91% this quarter from 13.54% (FFY10 – 3rd quarter) to 12.63% (FFY10 – 4th quarter); mainly due to more activity being spent on children who are already placed outside the home, or those activities spent by workers to prevent a child’s placement outside the home.

Similar to State-wide results, BMCW workers continue to work on child-related cases; more specifically on cases involving children who have already been removed from the parental homes and placed in claimable foster care settings or on activities spent to prevent a child’s placement. Until the economy resumes to FFY08 levels, I will expect the Statewide IV-E claimable activity to continue to remain stable or increase.

	FFY09 - 1 st Qtr	FFY09 - 2 nd Qtr	FFY09 - 3 rd Qtr	FFY09 - 4 th Qtr
1. Eligibility Determination	0.00%	0.00%	0.00%	0.00%
2. Foster Care Activity	46.31%	48.29%	44.66%	54.22%
3. Pre-Placement Activity	15.98%	13.25%	11.07%	12.44%
Total Claimable Calls (<i>including subsidized guardianship calls</i>)	62.30%	61.54%	55.73%	66.67%

FFY10 - 1 st Qtr	FFY10 – 2 nd Qtr	FFY10 – 3 rd Qtr	FFY10 – 4 th Qtr
0.39%	0.00%	0.00%	0.39%
51.76%	60.73%	67.71%	63.68%
10.59%	9.95%	8.85%	12.63%
62.75%	70.68%	76.56%	76.32%

CC: Xiaoping Chen, DCF
Kurtis Hopp, MAXIMUS

Dale Crapp, DHS
Bob Kiel, MAXIMUS

Madhu Dharma, DCF
Jim Olson, DHS